

Grand Junction Fire Department Notice of Patient Rights

- 1) You and your possessions have the right to be treated, to the extent possible, in a respectful manner that recognizes a person's dignity, cultural values and personal beliefs. They should be in a manner that provides for personal privacy during treatment and transport.
- 2) You have a right to be free from discrimination in the provision of services.
- 3) You have the right to be free from neglect, financial exploitation, verbal abuse, physical abuse, and psychological abuse.
- 4) You have a right to participate in decisions involving patient care, to the extent possible.
- 5) You have the right to have your personally identifying health information protected from unnecessary disclosure.
- 6) You, or your legal representative, have a right to file a complaint with our Department concerning services or care that were or were not furnished, without fear of discrimination or retaliation by our Department.
- 7) You, or your legal representative, have a right to obtain a copy of your medical records.
- 8) You have the right to receive treatment according to a known, valid medical or behavioral health advanced directive, including the right to receive treatment as directed by a legally authorized person pursuant to the Colorado Revised Statutes.
- 9) You have the right to receive medical assessment and care delivered by the Department's EMS providers pursuant to their appropriate scopes of practice and in accordance with the needs of the patient, to the extent possible.
- 10) In addition, the GJFD will ensure patients receiving Community Paramedic evaluations and treatment will have the following rights:
 - The right to participate in the development of the service plan
 - The right to consent to receive or discontinue services at any time
 - The right to formulate an advanced directive