# Grand Junction Fire Department
# Annual Compliance Report

**Excellence in Service Through: • Integrity • Empathy • Professionalism**

FIRE
GRAND JUNCTION
GJFD
COLORADO
EST. 1889

INTERNATIONALLY ACCREDITED AGENCY
CFAI
2022 - 2027

**Taking Care of
People and Property**

# Annual Compliance Report
## 10th Edition

**Grand Junction Fire Department**
**625 Ute Avenue**
**Grand Junction, CO**
**USA 81503**



**This Report Prepared on February 10, 2023**
**By**
**Chris Angermuller, Deputy Chief**
**For The**
**Commission on Fire Accreditation International**

**This Report Represents The Agency's Status**
**As It Relates To Its Accreditation Report**
**Dated February 15, 2023**

# Table of Contents

# Preface

The accreditation report submitted to the Commission on Fire Accreditation International (CFAI) enabled the commission to award accreditation status to your agency. Your commitment to quality improvement is one of the requirements in retaining your accredited agency status. This is accomplished by the preparation and submission of an annual compliance report (ACR).

Each section must be completed, and exhibits provided for all changes identified. Examples of appropriate exhibits are: certified copy of the governing body minutes, CEO written directives, copies of Federal or State Statutes, copies of local ordinances or resolutions, copies of purchase orders, copies of signed contracts, copies of Federal or State administrative rules, copies of Federal or State regulatory agency ordered action or settlement agreement, copies of court ordered action or settlement agreement, copies of local government charters, or copies of voter approved referendum.

**Updating Agency Information:** CPSE is tracking much of your agency information and demographics in our database. To keep this information current, we request that you **update your agency profile before submitting your ACR**.

The agency head, accreditation manager and department assistant will have multiple identities (personal and agency) and can switch between the two. Login to the portal using your email address.

Click here to login to the portal.

The ACR is due 45 days before the anniversary date of your agency's most recent award of accreditation.

Any questions regarding the report, its content or length should be directed to the CFAI Program Director.

# Purpose

The purpose of the Annual Compliance Report (ACR) is to drive improvement together by:
- Demonstrating your compliance with core competencies.
- Evaluating your data to understand gaps that lead to continuous quality improvement outcomes.
- Monitoring your peer assessment team report recommendations.
- Facilitating your accountability to internal and external stakeholders.
- Supporting your institutionalization of the accreditation process.

# Agency Demographics and Information Update

**Enter the CPSE portal and update your agency information**

Agency Name: Grand Junction Fire Department

Agency Address: 625 Ute Avenue Grand Junction, CO 81501

Agency Head: Ken Watkins, Fire Chief

Agency Head E-Mail: Kenw@gjcity.org

Agency Head Phone: 970-549-5800

Accreditation Mgr: Chris Angermuller, Deputy Chief

Accred. Mgr. E-Mail: Chrisan@gjcity.org

Accred. Mgr. Phone: 970-549-5800

Date of most recent
Award of Accreditation: 2022

Annual Compliance
Report Number (1-4): 1

Current ISO Rating 2
If your agency has a split ISO rating, please document below:
ISO: 2/2x

Current Population: 65,067

Annual Budget: $30,571,021 (2023)

Department Type: Career

Highest Level of EMS Provided: ALS-Transport

Number of Fire Stations: 6
Total Uniformed Personnel (Career, Volunteer, Paid on Call) 161 (front-line)
Total Civilian Personnel: 20 (in admin)
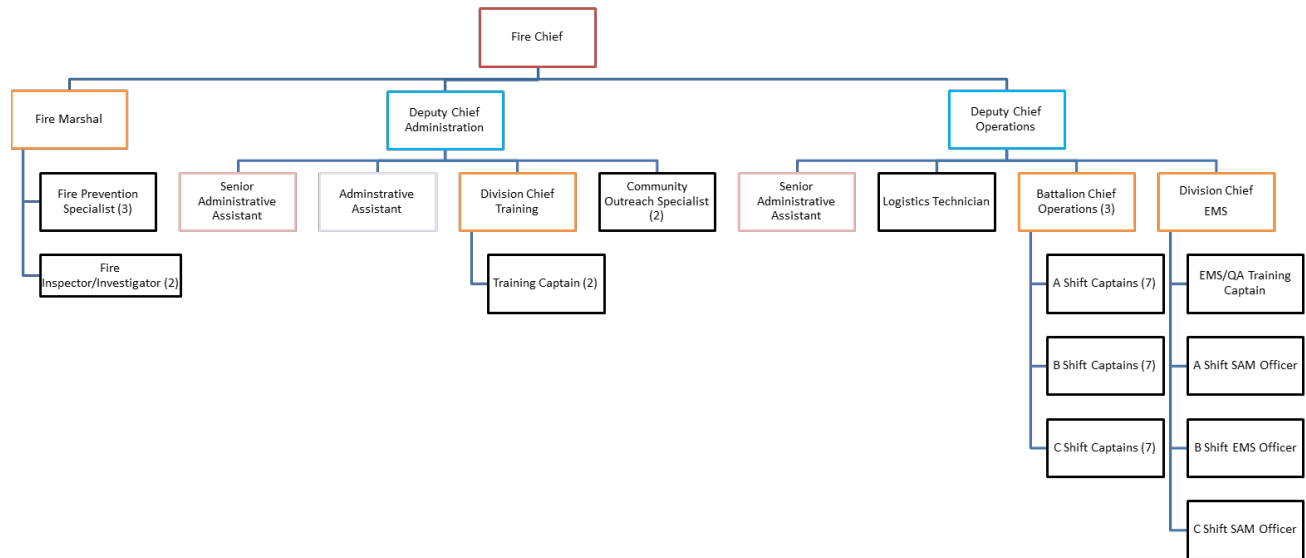Personnel assigned to:
    Administrative activities 13
    Suppression activities 161
    Inspection/Investigation activities 5
    Disaster Preparedness activities 2

ACR Reporting Period:        1/1/2022 to 12/31/2022

1.  Has there been a change in key positions of the agency during the past reporting period?   Yes
    a.  If yes, please explain and provide an updated organizational chart.
        •   Administration added an EMS QA/QI position.

```
                                    ┌───────────┐
                                    │ Fire Chief │
                                    └───────────┘
        ┌──────────┬──────────────────┴──────────────────────────┐
   ┌─────────┐              ┌──────────────┐                ┌──────────────┐
   │ Fire    │              │ Deputy Chief │                │ Deputy Chief │
   │ Marshal │              │Administration│                │  Operations  │
   └─────────┘              └──────────────┘                └──────────────┘
```

| Fire Prevention Specialist (3) | Senior Administrative Assistant | Administrative Assistant | Division Chief Training | Community Outreach Specialist (2) | Senior Administrative Assistant | Logistics Technician | Battalion Chief Operations (3) | Division Chief EMS |

| Fire Inspector/Investigator (2) | | | Training Captain (2) | | | | A Shift Captains (7) | EMS/QA Training Captain |
| | | | | | | | B Shift Captains (7) | A Shift SAM Officer |
| | | | | | | | C Shift Captains (7) | B Shift EMS Officer |
| | | | | | | | | C Shift SAM Officer |

2.  Has there been a change in the governance of the agency?   No
    a.  If yes, provide description and any applicable exhibits

3.  Has there been a change in the area/population the agency protects?  No
    a.  If yes, provide description and exhibits such as census data, maps, etc.

4.  Have there been any changes in resources (i.e. equipment, stations, apparatus, etc)?  No
    a.  If yes, describe the change and its impact to the community. Provide any exhibits to support your discussion.
        •   Our department opened a replacement fire station for our fire station 3 that is located in the same location as the previous one.

5.  Have there been any changes in programs/services?  No
    a.  If yes, describe the changes and the impact to the community. Provide any exhibits to support your discussion.

6.  Describe any significant changes to your annual budget?

# Compliance with Core Competencies

A. Is your agency in compliance with all core competencies? No

If you are not in compliance, identify and explain the core competencies and then provide your plan for improvement during the next year (see example below). Ensure you provide exhibits as necessary. Note: that during the phone interview regarding your ACR, the reviewer will have questions.

1. **CC2D.9 On at least an annual basis, the Agency formally notifies the AHJ of any gaps in the operational capabilities and capacity of its current delivery system to mitigate the identified risks within its service area, as identified in its community risk assessment / standards of cover.**

   Identify and explain: It is recommended that the agency review/revise the formal process for notifying the authority having jurisdiction of gaps in operational capabilities and capacity.

   During the site visit it was identified that as a department the system that is in place for communicating service gaps to the City Manager needs to be improved.

   Plan for improvement: The department has accepted this recommendation and has not accomplished any progress towards its completion during this ACR cycle. The department is planning on addressing this gap in 2023. This will be accomplished through the utilization of a presentation that will be made to the City Manager on the service gaps and what is being done to address those gaps. Historically the department has had discussions with the City Manager and the governing body about service gaps during the budget preparation. A more formal process will be established in 2023.

B. Agencies will provide exhibits for the following core competencies each year:

| Core Competencies | Exhibit Provided |
|---|---|
| 3D.1 | Exhibit 7 – Strategic Plan Performance Indicators |
| 5A.7 | Exhibit 8 – Annual Program Appraisals |
| 5B.4 | Exhibit 8 – Annual Program Appraisals |
| 5C.4 | Exhibit 8 – Annual Program Appraisals |
| 5D.9 | Exhibit 8 – Annual Program Appraisals |
| 5E.3 | Exhibit 8 – Annual Program Appraisals |
| 5F.9 | Exhibit 8 – Annual Program Appraisals |
| 5G.2 | Exhibit 8 – Annual Program Appraisals |
| 5H.3 | Exhibit 8 – Annual Program Appraisals |
| 5I.2 – If Applicable | N/A |
| 5J.2 – If Applicable | N/A |
| 5K.3 – If Applicable | Exhibit 8 – Annual Program Appraisals |
| 8B.6 | Exhibit 8 – Annual Program Appraisals |
| 9B.13 | Exhibit 9 – DRAFT 2022 GJRCC Annual Report |
| 11.B.6 | Exhibit 8 – Annual Program Appraisals |

# Data Evaluation

| (High Risk) EMS - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:03:30 | | | | 0:04:15 | 0:2:44 |
| | | Rural | | 0:02:35 | | | | 0:02:35 | - |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:11 | | | | 0:01:01 | 0:1:20 |
| | | Rural | | - | | | | - | - |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:05:15 | | | | 0:04:44 | 0:05:46 |
| | | Rural | | 0:06:08 | | | | 0:06:08 | - |
| | Travel Time ERF **Concentration** | Urban | | 0:05:30 | | | | 0:04:46 | 0:06:13 |
| | | Rural | | 0:06:08 | | | | 0:06:08 | - |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 8:00 | 0:08:59 | | | | 0:09:18 | 0:08:40 |
| | | | | n=12 | | | | n=5 | n=7 |
| | | Rural | 10:00 | 0:11:42 | | | | 0:11:42 | - |
| | | | | n=1 | | | | n= 1 | - |
| | Total Response Time ERF **Concentration** | Urban | 7:00 | 0:08:24 | | | | 0:07:29 | 0:09:19 |
| | | | | n=11 | | | | n=4 | n=7 |
| | | Rural | 10:00 | 0:11:42 | | | | 0:11:42 | - |
| | | | | n=1 | | | | n=1 | - |

EMS as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits: 00:05:34, 00:02:37, 00:11:09, 00:16:20. Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level.

| (Moderate Risk) EMS - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:04:05 | | | | 0:03:47 | 0:04:23 |
| | | Rural | | 0:04:05 | | | | 0:04:09 | 0:04:01 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:28 | | | | 0:01:33 | 0:01:24 |
| | | Rural | | 0:01:26 | | | | 0:01:30 | 0:01:22 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:07:49 | | | | 0:07:26 | 0:08:12 |
| | | Rural | | 0:09:29 | | | | 0:09:36 | 0:09:21 |
| | Travel Time ERF **Concentration** | Urban | | 0:08:26 | | | | 0:08:19 | 0:08:32 |
| | | Rural | | 0:10:00 | | | | 0:10:22 | 0:09:38 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 11:30 | 0:12:20 | | | | 0:12:02 | 0:12:39 |
| | | | | n=392 | | | | n=201 | n=191 |
| | | Rural | 13:30 | 0:14:31 | | | | 0:14:11 | 0:14:52 |
| | | | | n=112 | | | | n=62 | n=50 |
| | Total Response Time ERF **Concentration** | Urban | 12:00 | 0:13:04 | | | | 0:12:39 | 0:13:29 |
| | | | | n=352 | | | | n=183 | n=170 |
| | | Rural | 13:30 | 0:14:39 | | | | 0:14:08 | 0:15:10 |
| | | | | n=102 | | | | n=42 | n=60 |

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| (Low Risk) EMS - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:03:46 | | | | 0:03:34 | 0:03:58 |
| | | Rural | | 0:03:46 | | | | 0:03:39 | 0:03:52 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:16 | | | | 0:01:17 | 0:01:16 |
| | | Rural | | 0:01:14 | | | | 0:01:18 | 0:01:10 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:07:26 | | | | 0:07:29 | 0:07:23 |
| | | Rural | | 0:09:42 | | | | 0:09:37 | 0:09:47 |
| | Travel Time ERF **Concentration** | Urban | | 0:07:26 | | | | 0:07:29 | 0:07:23 |
| | | Rural | | 0:08:30 | | | | 0:09:37 | 0:07:23 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 11:00 | 0:11:27 | | | | 0:11:30 | 0:11:24 |
| | | | | n=3,792 | | | | n=1,744 | n=2,048 |
| | | Rural | 13:00 | 0:13:48 | | | | 0:13:39 | 0:13:58 |
| | | | | n=797 | | | | n=395 | n=402 |
| | Total Response Time ERF **Concentration** | Urban | 11:00 | 0:11:27 | | | | 0:11:30 | 0:11:24 |
| | | | | n=3,792 | | | | n=1,744 | n=2,048 |
| | | Rural | 13:00 | 0:13:48 | | | | 0:13:39 | 0:13:58 |
| | | | | n=797 | | | | n=395 | n=402 |

EMS as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits: 00:05:34, 00:02:37, 00:11:09, 00:16:20. Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level.

| (Maximum Risk) Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:02:07 | | | | 0:01:34 | 0:02:40 |
| | | Rural | | 0:02:10 | | | | 0:02:18 | 0:02:02 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:16 | | | | 0:01:16 | 0:01:16 |
| | | Rural | | 0:01:58 | | | | 0:02:06 | 0:01:49 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:07:34 | | | | 0:08:05 | 0:07:04 |
| | | Rural | | 0:06:21 | | | | 0:05:29 | 0:07:13 |
| | Travel Time ERF **Concentration** | Urban | | 0:10:20 | | | | 0:09:45 | 0:10:55 |
| | | Rural | | - | | | | - | - |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 9:30 | 0:10:07 | | | | 0:10:31 | 0:09:44 |
| | | | | n=12 | | | | n=6 | n=6 |
| | | Rural | 9:30 | 0:07:25 | | | | 0:05:09 | 0:09:41 |
| | | | | n=8 | | | | n=1 | n=7 |
| | Total Response Time ERF **Concentration** | Urban | 12:30 | 0:13:46 | | | | 0:12:56 | 0:14:36 |
| | | | | n=5 | | | | n=2 | n=3 |
| | | Rural | 12:30 | 0:11:09 | | | | - | 0:11:09 |
| | | | | n=1 | | | | - | n=1 |

*Fire as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits: 00:05:34, 00:02:37, 00:11:09, 00:16:20. Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level.*

| (High Risk) Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:03:17 | | | | 0:02:32 | 0:04:01 |
| | | Rural | | 0:01:56 | | | | 0:01:59 | 0:01:53 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:35 | | | | 0:01:22 | 0:01:49 |
| | | Rural | | 0:01:34 | | | | 0:01:37 | 0:01:31 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:07:22 | | | | 0:08:22 | 0:06:22 |
| | | Rural | | 0:07:23 | | | | 0:08:05 | 0:06:40 |
| | Travel Time ERF **Concentration** | Urban | | 0:10:28 | | | | 0:10:20 | 0:10:36 |
| | | Rural | | 0:09:37 | | | | - | 0:09:37 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 10:00 | 0:10:49 | | | | 0:12:00 | 0:09:38 |
| | | | | n=63 | | | | n=36 | n=27 |
| | | Rural | 9:30 | 0:09:37 | | | | - | 0:09:37 |
| | | | | n=1 | | | | - | n=1 |
| | Total Response Time ERF **Concentration** | Urban | 13:30 | 0:14:04 | | | | 0:14:34 | 0:13:34 |
| | | | | n=23 | | | | n=15 | n=8 |
| | | Rural | 14:30 | 0:15:22 | | | | - | 0:15:22 |
| | | | | n=2 | | | | - | n=2 |

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| (Moderate Risk) Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| Alarm Handling | Pick-up to Dispatch | Urban | | 0:03:15 | | | | 0:03:32 | 0:02:58 |
| | | Rural | | 0:02:42 | | | | 0:02:26 | 0:02:57 |
| Turnout Time | Turnout Time 1st Unit | Urban | | 0:01:38 | | | | 0:01:48 | 0:01:28 |
| | | Rural | | 0:01:16 | | | | 0:01:39 | 0:00:54 |
| Travel Time | Travel Time 1st Unit **Distribution** | Urban | | 0:06:33 | | | | 0:06:51 | 0:06:16 |
| | | Rural | | 0:07:50 | | | | 0:08:32 | 0:07:09 |
| | Travel Time ERF **Concentration** | Urban | | 0:07:52 | | | | 0:08:44 | 0:07:00 |
| | | Rural | | 0:08:35 | | | | 0:07:31 | 0:09:40 |
| Total Response Time | Total Response Time 1st Unit on Scene **Distribution** | Urban | 10:00 | 0:10:31 | | | | 0:11:05 | 0:09:57 |
| | | | | n=37 | | | | n=17 | n=20 |
| | | Rural | 10:00 | 0:10:33 | | | | 0:10:48 | 0:10:19 |
| | | | | n=19 | | | | n=7 | n=12 |
| | Total Response Time ERF **Concentration** | Urban | 10:00 | 0:10:17 | | | | 0:11:02 | 0:09:32 |
| | | | | n=13 | | | | n=10 | n=3 |
| | | Rural | 10:00 | 0:12:04 | | | | 0:10:05 | 0:14:04 |
| | | | | n=5 | | | | n=2 | n=3 |

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| (Low Risk) Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:02:29 | | | | 0:02:44 | 0:02:13 |
| | | Rural | | 0:02:13 | | | | 0:02:25 | 0:02:01 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:30 | | | | 0:01:25 | 0:01:35 |
| | | Rural | | 0:01:37 | | | | 0:01:36 | 0:01:38 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:06:18 | | | | 0:06:20 | 0:06:17 |
| | | Rural | | 0:07:41 | | | | 0:08:45 | 0:06:38 |
| | Travel Time ERF **Concentration** | Urban | | 0:06:18 | | | | 0:06:20 | 0:06:17 |
| | | Rural | | 0:07:41 | | | | 0:08:45 | 0:06:38 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 8:30 | 0:08:43 | | | | 0:09:07 | 0:08:18 |
| | | | | n=89 | | | | n=45 | n=44 |
| | | Rural | 10:00 | 0:10:33 | | | | 0:11:48 | 0:09:17 |
| | | | | n=36 | | | | n=15 | n=21 |
| | Total Response Time ERF **Concentration** | Urban | 8:30 | 0:08:43 | | | | 0:09:07 | 0:08:18 |
| | | | | n=89 | | | | n=45 | n=44 |
| | | Rural | 9:30 | 0:10:33 | | | | 0:11:48 | 0:09:17 |
| | | | | n=36 | | | | n=15 | n=21 |

*Fire as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits:* 00:05:34, 00:02:37, 00:11:09, 00:16:20. *Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level*.

| (Moderate Risk) Wildland Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:03:38 | | | | 0:02:55 | 0:04:21 |
| | | Rural | | 0:03:09 | | | | 0:03:00 | 0:03:18 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:34 | | | | 0:01:42 | 0:01:26 |
| | | Rural | | 0:01:46 | | | | 0:01:46 | 0:01:46 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:08:42 | | | | 0:07:36 | 0:09:48 |
| | | Rural | | 0:09:29 | | | | 0:09:08 | 0:09:50 |
| | Travel Time ERF **Concentration** | Urban | | 0:09:34 | | | | 0:08:30 | 0:10:39 |
| | | Rural | | 0:09:21 | | | | 0:09:43 | 0:08:59 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 9:00 | 0:12:03 | | | | 0:10:13 | 0:13:54 |
| | | | | n=24 | | | | n=10 | n=14 |
| | | Rural | 9:00 | 0:09:21 | | | | 0:09:43 | 0:08:59 |
| | | | | n=3 | | | | n=2 | n=1 |
| | Total Response Time ERF **Concentration** | Urban | 13:00 | 0:14:35 | | | | 0:13:29 | 0:15:40 |
| | | | | n=4 | | | | n=3 | n=1 |
| | | Rural | 13:00 | 0:15:12 | | | | 0:14:43 | 0:15:40 |
| | | | | n=4 | | | | n=2 | n=2 |

*Wildland Fire as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits: 00:05:34, 00:02:37, 00:11:09, 00:16:20. Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level.*

| (Low Risk) Wildland Fire - 90th Percentile Times - Baseline Performance | | | Benchmark (Target) | 2021-2025 | 2025 | 2024 | 2023 | 2022 | 2021 |
|---|---|---|---|---|---|---|---|---|---|
| **Alarm Handling** | Pick-up to Dispatch | Urban | | 0:03:25 | | | | 0:02:48 | 0:04:03 |
| | | Rural | | 0:02:30 | | | | 0:01:36 | 0:03:25 |
| **Turnout Time** | Turnout Time 1st Unit | Urban | | 0:01:24 | | | | 0:01:35 | 0:01:14 |
| | | Rural | | 0:01:41 | | | | 0:01:35 | 0:01:46 |
| **Travel Time** | Travel Time 1st Unit **Distribution** | Urban | | 0:06:44 | | | | 0:07:01 | 0:06:28 |
| | | Rural | | 0:08:48 | | | | 0:08:50 | 0:08:47 |
| | Travel Time ERF **Concentration** | Urban | | 0:06:44 | | | | 0:07:01 | 0:06:28 |
| | | Rural | | 0:08:48 | | | | 0:08:50 | 0:08:47 |
| **Total Response Time** | Total Response Time 1st Unit on Scene **Distribution** | Urban | 9:30 | 0:10:05 | | | | 0:10:06 | 0:10:04 |
| | | | | n=34 | | | | n=7 | n=27 |
| | | Rural | 12:00 | 0:12:28 | | | | 0:13:08 | 0:11:47 |
| | | | | n=14 | | | | n=6 | n=8 |
| | Total Response Time ERF **Concentration** | Urban | 9:30 | 0:10:05 | | | | 0:10:06 | 0:10:04 |
| | | | | n=34 | | | | n=7 | n=27 |
| | | Rural | 12:00 | 0:12:28 | | | | 0:13:08 | 0:11:47 |
| | | | | n=14 | | | | n=6 | n=8 |

*Wildland Fire as a category and subsequent risk levels are determined by the Standard of Cover and based on NFIRS categories. Data in this table represent apparatus response records between 2021-2025. Only records with emergent responses were included, and records whose alarm handling, turnout, travel, and total response times fall within the following statistical limits: 00:05:34, 00:02:37, 00:11:09, 00:16:20. Thus, the data shown represents only a small fraction of total calls that fall in this category and risk level.*

# Peer Assessment Team Recommendations

| Recommendation | ACCEPTED | IMPLEMENTED | REJECTED |
|---|---|---|---|
| | | | |
| CC 2B.4 -It is recommended that the agency reevaluate risk classification for identified hazards to capture all categories. | The department has accepted and completed this recommendation. | ACR 2022 is being submitted outlining that the department has established 4 risk classifications for all call types (Exhibit 1, Community Risk Assessment and Standrds of Cover pages 54-60 and pages 67-76) | |
| CC 2C.4- It is recommended that the agency reevaluate critical tasking for identified hazards to capture all categories in each risk classification. | The department has accepted and completed this recommendation. | ACR 2022 is being submitted outlining that the department has completed a critical task analysis ass part of the establishment of the new call risk types. (Exhibit 1, Community Risk Assessment and Standrds of Cover pages 54-60 and pages 67-76) | |
| CC2C.5- It is recommended that the agency formalize the toal reponse ttime compnents in each service group. | The department has accepted and completed this recommendation. | The department has accepted this recommendation and established total response time objectives for all risk categories for all call types (Exhibit 1, Community Risk Assessment and Standrds of Cover pages 54-60 and pages 125-129) | |
| CC 2D.9 It is recommended that the agency review/revise the formal process for notifying the authority having jurisdiction of gaps in operational | The department has accepted this recommendation and is working on an implementation plan for 2023. | N/A | |

| | | | |
|---|---|---|---|
| capabilities and capacity. | | | |
| 5A.6- It is recommended that the agency revise data collection process to better establish loss reduction benchmarks. | The department has accepted and completed this recommendation. | The Department has accepted this recommendation and has completed it by setting a goal of keeping the percentage of total property losses under 17% of the total value of properties responded to. (Exhibit #10, %loss save GJFD) | |
| CC5C.2 – It is recommended that the gancy formalize the review process within existing policy for level-one fire investigations. | The department has accepted and completed this recommendation. | The department has established the requirements for level one fire investigations and how they will be evaluated within the updated SOP. (Exhibit 2, SOP 406.0 Fire Ivestigations page 7) | |
| 5D.6- The agency has a documented continuity of operations plan, that is reviewed annually and updated at least every five years, to ensure essential operations are maintained. | The department has accepted this recommendation and is workingon an implementation plan for 2023. | The department has accepted this recommendation. The Grand Junction Fire Department will need to place emphasis on creating a department specific continuity of operation plan that will feed into the City's COOP and ensure services continue. Part of the additional tasks will be to develop further continuity of operations plans for the issues identified above by the internal constituency. | |
| 5F.3- It is recommended that the agency continue to pursue opportunities to provide input into the annual review of standing orders and protocols. | The department has accepted and is working on implementation plan for 2023. | The department has always maintained an informal commitment to the protocol review committee, it has been deemed necessary that the department needs to make a formalized commitment | |

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|---|---|---|---|
| | | to participation in the committee and working with the medical director towards progressive protocols that best serve the community. | |
| 7D.4- It is recommended that the agency develop a process for the documentation and delivery of feedback from employee suggestions. | The department has accepted and completed this recommendation | The department has included a "Ideas for Change" form on the department's SharePoint site (Exhibit 11 GJFD Ideas for Change on Sharepointl). This has been placed as one of the first available links to encourage members to make suggestions through ease of use. | |
| CC8A.1- It is recommended that the agency revise processes used to identify training needs. . | The department has accepted and completed this recommendation. | The training division has adopted a process to ensure that crews are maintaining the required credentials and certifications. The Training Chief and Captains will provide management of JPR certifications and will schedule and present annual training opportunities for the completion of certifications (Exhibit 3 Training Plan-Annual Calendar). | |
| 8A.4- It is recommended that the agency evaluate training needs for all personnel to ensure qualification meets the applicable national standards for wildland incidents. | The department has accepted and completed this recommendation. | As of 2021, all new GJFD recruits receive wildland training during fire academy and complete the pack test and coursework to qualify for a Red Card (S190-S191) upon completion of the academy. Recruits that cannot complete the required coursework and pack test due to seasonal | |

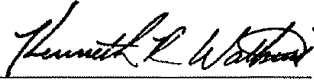| | | weather conditions will be required to complete the process during a future training period scheduled by the training cadre. Front line personnel will complete an annual recertification under the supervision of the Wildland Team Manager. | |
|---|---|---|---|
| CC8B.3- It is recommended that the agency formalize crew performance evaluation through a validated and documented performance-based measurement. | The department has accepted and completed this recommendation. | The Department has established minimum company performance standards and measures. The training cadre hosts three annual multi-company exercises covering foundational skills, engine, and truck skills based on NFPA standards. Additionally, incumbent personnel will complete annual skills assessments.<br><br>Documentation of scoring and completion of skills assessments are to be completed by station captains. (Exhibit 4 GJFD Company Evolution Master Stream Single Engine) | |
| CC8C.2- It is recommended that the agency evaluate instructor requirements to ensure they have qualifications and expertise to meet its needs. | The department has accepted and completed this recommendation. | The department has accepted this recommendation. The department has identified and documented minimum standards for instructors and block instructors within its existing polcies. (Exhibit 5, Standard Operating Procedures 801.0 Training Program) | |
| 9B.7- It is recommended that | The department has accepted and | The department has established call processing | |

| | | | |
|---|---|---|---|
| the agency work with the Grand Junction Regional Communication Center to establish call processing performance measures and document performance. | completed this recommendation. | performance measures for all call types. Fire Alarm calls are classified as Priority 1 calls and are required to be dispatched in 60 seconds. (Exhibit 12, Grand Junction Communication Center Directives Manual Chapter 3) Currently, a monthly call-processing report is generated and reviewed. GJFD is working with GJRCC to improve documentation and troubleshoot technology issues to improve call processing times but has yet to find a workable solution to resolve the issue. | |
| CC 9C.1- It is recommended that the agency evaluate staffing needs of administrative support services. | The department has accepted and completed this recommendation. | The department contracted with AP Triton in 2022 to produce a consulting study providing recommendations on effective right-sizing of the agency's administrative support services. The organization has received the study and is committed to working towards correcting the deficiencies that have been identified and the organization will begin the assessment and planning process to add recommended positions the process of budgeting and hiring for the recommended positions. (Exhibit 6, GJFD Organizational Analysis) | |

# Exhibit List

Exhibit #1:     Community Risk Assessment and Standards of Cover for Emergency Response

Exhibit #2:     SOP 406.0 Fire Investigations

Exhibit #3:     Training Plan-Annual Calendar

Exhibit #4:     GJFD Company Evolution Master Stream Single Engine

Exhibit #5:     Standard Operating Procedures 801.- Training Program

Exhibit #6:     GJFD Organizational Analysis

Exhibit #7:     Strategic Plan Performance Indicators

Exhibit #8:     Annual Program Appraisals

Exhibit #9:     DRAFT 2022 GJRCC Annual Report

Exhibit #10:    %Loss and Save GJFD

Exhibit #11:    GJFD Ideas for Change on Sharepoint

Exhibit #12:    Grand Junction Communication Center Directies Manual

# Verification

I verify that the information contained in this report is complete and true to the best of my knowledge.

_Kenneth R. Watkins_
_____
Signature of Agency Head

____Fire Chief_____
Title

____2/14/2023_____
Date