



An appreciative staff nominated John Howard for Department Employee of the Month with the following: We would like to nominate John Howard for Employee of the Month in recognition of his outstanding efforts and leadership during the EMS Non-Emergency Transport process. He has sacrificed many, many hours of his own time to do his best in making sure that this venture is successful. Additionally, his leadership in the EMS Non-Emergency Task Force has inspired many of us to reach new heights of creativity in problem resolution. He leads by example and his professionalism, dedication, emphasis on team work, superior customer

service and excellent internal and external communication skills have enabled the Department to move forward with clear guidelines and a sure direction during challenging times. This is not the first time nor, we believe, the last, that John has demonstrated the kind of leadership we should all strive for. We thought it was about time he was recognized for at least this one, outstanding contribution to the Fire Department and the City at large.