

City of Grand Junction 2003 Household Survey

2/2003

The City of Grand Junction would like your opinion about various issues. Please complete the following and return within SEVEN DAYS. Results of this survey are important in the City's planning process.

Please use the rating scale to the right while completing the questionnaire. Circle the number that most closely represents your opinion.		Poor			Excellent		No Opinion
		1	2	3	4	5	N/O
1.	Taking all things into consideration, please rate your overall quality of life in Grand Junction.	1	2	3	4	5	N/O
2.	In general, how well do you think the City of Grand Junction provides services?	1	2	3	4	5	N/O

How do you rate the quality of each of the following services provided by the City?		Poor			Excellent		No Opinion
		1	2	3	4	5	N/O
3.	Street maintenance and repair?	1	2	3	4	5	N/O
4.	Street sweeping?	1	2	3	4	5	N/O
5.	Traffic management?	1	2	3	4	5	N/O
6.	Fire protection?	1	2	3	4	5	N/O
7.	Emergency medical services?	1	2	3	4	5	N/O
8.	Delivery of police services?	1	2	3	4	5	N/O
9.	Police enforcement of traffic laws?	1	2	3	4	5	N/O
10.	Crime prevention?	1	2	3	4	5	N/O
11.	Appearance of city parks?	1	2	3	4	5	N/O
12.	Recreation programs?	1	2	3	4	5	N/O
13.	Trash collection?	1	2	3	4	5	N/O
14.	Who supplies your trash collection?	1 City		2 Other			
15.	Weed control?	1	2	3	4	5	N/O
16.	Junk and rubbish control?	1	2	3	4	5	N/O
17.	Storm water collection system?	1	2	3	4	5	N/O
18.	Water service?	1	2	3	4	5	N/O
19.	Who supplies your drinking water?	1 City		2 Other			
20.	How do you rate the safety of someone walking in your neighborhood?	1	2	3	4	5	N/O

If you have had telephone or in-person contact with a City of Grand Junction employee within the last 12 months, please rate the following three employee traits by circling the number that most closely represents your opinion. N/O represents no contact.

21.	Courteousness	1	2	3	4	5	N/O
22.	Helpfulness	1	2	3	4	5	N/O
23.	Timeliness in providing service	1	2	3	4	5	N/O

Demographics

The last questions are about you. The answers to these questions will help us statistically classify the results we obtain and will only be used when combined with the thousands of other questionnaires returned for this survey.

24.	Sex	1 Male	2 Female				
25.	Age	(1) Under 21	(4) 40-49	(7) 70+			
		(2) 21-29	(5) 50-59				
		(3) 30-39	(6) 60-69				
26.	Approximately how long have you lived in Grand Junction?	(1) 1-5 years	(4) 16-20 years	(2) 6-10 years	(5) 21+ years	(3) 11-15 years	
27.	Zip Code	(1) 81501	(3) 81503 Riverside	(7) 81504			
		(2) 81502	(4) 81503 Redlands	(8) 81505			
			(5) 81503 Orchard Mesa	(9) 81506			
			(6) 81503 1 st & Pomona School Area				

Other Comments: _____